

Press Release

State of Maryland
Department of Public Safety and Correctional Services



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DPSCS Launches Revamped Victims Service Web Page

Towson, MD (April 26, 2012) – As part of its efforts to commemorate National Crime Victims Week, the Department of Public Safety and Correctional Services (DPSCS) has launched a [new victims services web page](#). Designed to help victims of crime navigate the criminal justice process, the revamped page is more user friendly and can simply guide crime victims through the services offered by DPSCS.

Once there, citizens who are victims of crime will find a graphic representation of what to do, and which state agency to contact, as their case works through Maryland's criminal justice process. People will also find a Frequently Asked Questions section which thoroughly explains what happens as offenders process through the DPSCS system, and how their victims can keep informed during each step.

Bridging victims' services across all DPSCS supervision agencies became a key priority in 2011 as the Department began the process of a major [reorganization](#) of its corrections, detention and community supervision agencies. The goal of this reorganization is to increase successful offender reentry and lower recidivism - resulting in fewer future victims of crime.

Under this new structure, the DPSCS Office of Victim Services was established under the Director of Programs and Services for Operations. Previously separate victim service staff that served victims based on the current status of their offender are now cross-training to create increased continuity of services as the offender navigates through the criminal justice system.

The revamped victims services webpage is an extension of the Department's commitment to serving Maryland's victims of crime.

The Maryland Department of Public Safety and Correctional Services protects the public,
its employees and the detainees and offenders under its supervision.

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